Scrutiny Coordination Committee

12 March 2018

Chief Superintendent Mike O'Hara

Coventry Commander

Questions Posed

1. Exact figures of what reductions to Coventry police have actually taken place and over what period?

2. Data on what is actually happening to crime levels locally?

3. How the police are adapting to this challenge?

4. Ways in which we can use community resources to work together smarter?

Context

Recent Challenges

Significant funding reduction

Increasing challenges from terrorism, cyber crime & hidden crimes

Approx 3,000 fewer people in WMP

Increasing use of digital tools

Strategic Drivers for Change (WMP2020)

The rise of silent crimes
- § Move from public place to private domains – in families, between individuals and online
- § Significant rise in reported domestic abuse, internet related crime, emerging crime types - modern slavery, CSE – expectation is that this trend will continue

Multi agency delivery to prevent and respond
- § Increase in demand for safeguarding activities requiring upstream interventions with significant dependency on our partners
- § Sharing of data and intelligence at pace remains a significant challenge to integrated delivery

Citizen's digital expectations
- § Citizens expect service providers to have a digital core. They want to engage easily and expect a high pace of delivery
- § It should also allow them to better understand their area, influence our choices, participate in delivery, and on occasion self service option

Long term vision oriented around Prevent
- § We have a long term ambition to deliver a more proactive service to the public to manage long term demand
- § Ongoing drive to eliminate waste in how we operate and increase the speed with which we get to the right resolution which will not always be a Criminal Justice pathway

A funding challenge
- § Significant funding reduction

How can WMP deliver what matters most to the public today, while managing long term demand for service?

Our Response

WMP2020 is an intensive four year change programme that will change the face of policing across the West Midlands

- It is designed to help us stay one step ahead of criminals and make us fit for future challenges
- WMP2020 projects focus on crime prevention and our priorities
- All projects have people and technology at their heart
- Extensive public consultation shaped our proposals

Introduction of Body Worn Video

- Clear evidence
- More guilty pleas
- Admissions made sooner
- Less use of force
- A reduction in complaints against officers

Digital Experience for Citizens

- ü Online incident reporting
- ü Online case tracking
- ü Advanced signposting and self-service options
- ü Range of other services such as vehicle recovery

Data Driven Insight

- Information is the lifeblood of policing
- Investing in new technology to analyse information
- Making the best decisions we can

Intelligence

- ü Enhanced digital capabilities
- ü Powerful analytical technology
- ü Refined tasking and co-ordination process
- ü Closer ties with partners to broaden intelligence sources and improve outcomes

Response Team

- Became corporate function
- Cross-boundary working
- A new Force Support team responsible for searches, managing incident cordons, hospital watches etc

Mobility

ü Issued to all frontline staff. 6,500 smart phones being issued
ü Access to real-time information on the go
ü Reduces the need to return to base
ü Specialist secure apps provide access to systems

Investigations Team

- **Merging Teams** for greater flexibility
- **Locate Pilot** finding missing people safer, sooner
- **Initial Investigation** offering new approaches to victims
- **Prisoner Intervention and Prevention Teams** based in custody

Force Contact

- ü Merging emergency and non-emergency call centres
- ü Creation of three hubs where incidents managed
- ü New risk assessment framework – THRIVE+

Neighbourhood Policing Aims

- **Prevent harm** at the earliest opportunity

- **Reduce the demand** on us by putting in place problem solving measures to help reduce future problems

- **Prevent criminals reoffending** with the help of consistent offender management plans

- **Work more effectively with partners**, especially around early intervention

- **Increase public confidence** in us by understanding and responding to their needs

- **Engage citizens and work even more closely with partners** to tackle local concerns

Neighbourhood Policing

"The police service is like someone standing on the bank of a fast-flowing river.

"There are people struggling in the water and more coming down with the current.

"Do you go in and rescue the ones you can see, or do you run up the bank and see who is throwing them in?"

Sir Ian Blair
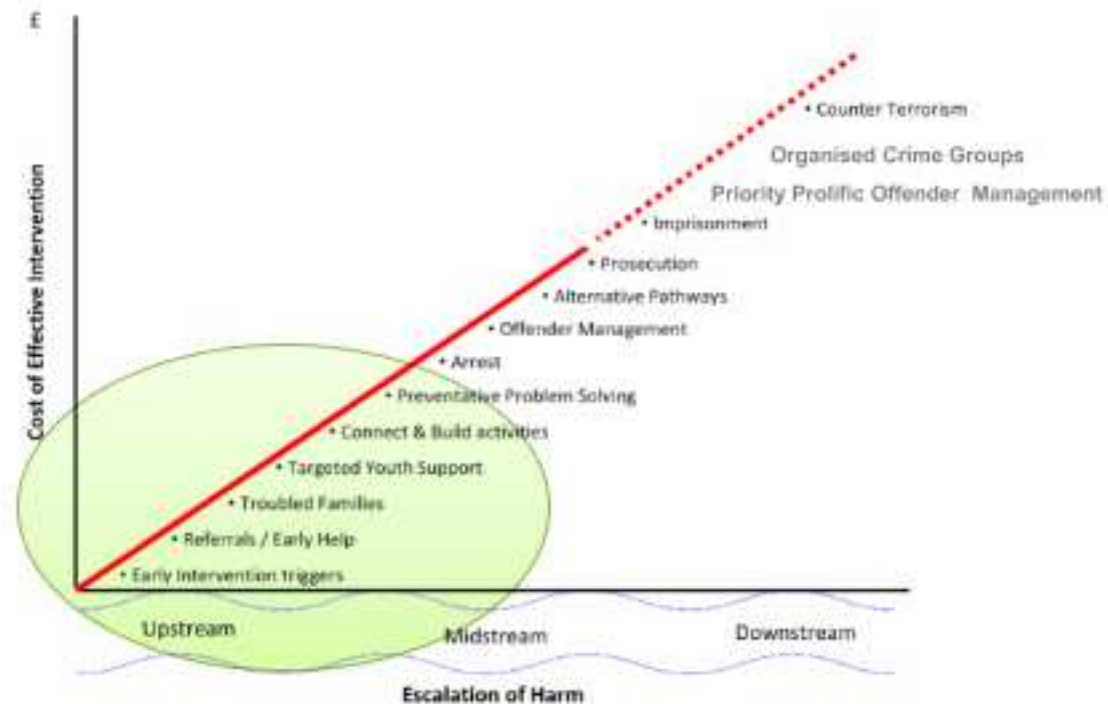
Reality is we will always have to be in all areas, but we aim to be much more towards the 'preventative' end.

Workforce

How were numbers on Neighbourhoods determined on NPU?

- Evidence based approach to deployment of staff

- Levels of threat, harm, risk and vulnerability analysed against years' worth of neighbourhood-level crime and other data

- Results enabled us to align police resources with needs of people who live, work or visit these areas

- Areas with complex needs will require a larger number of officers for higher levels of enforcement activity

- In those areas where engagement and community capacity building are key to local success, PCSOs will make up the bulk of the team.
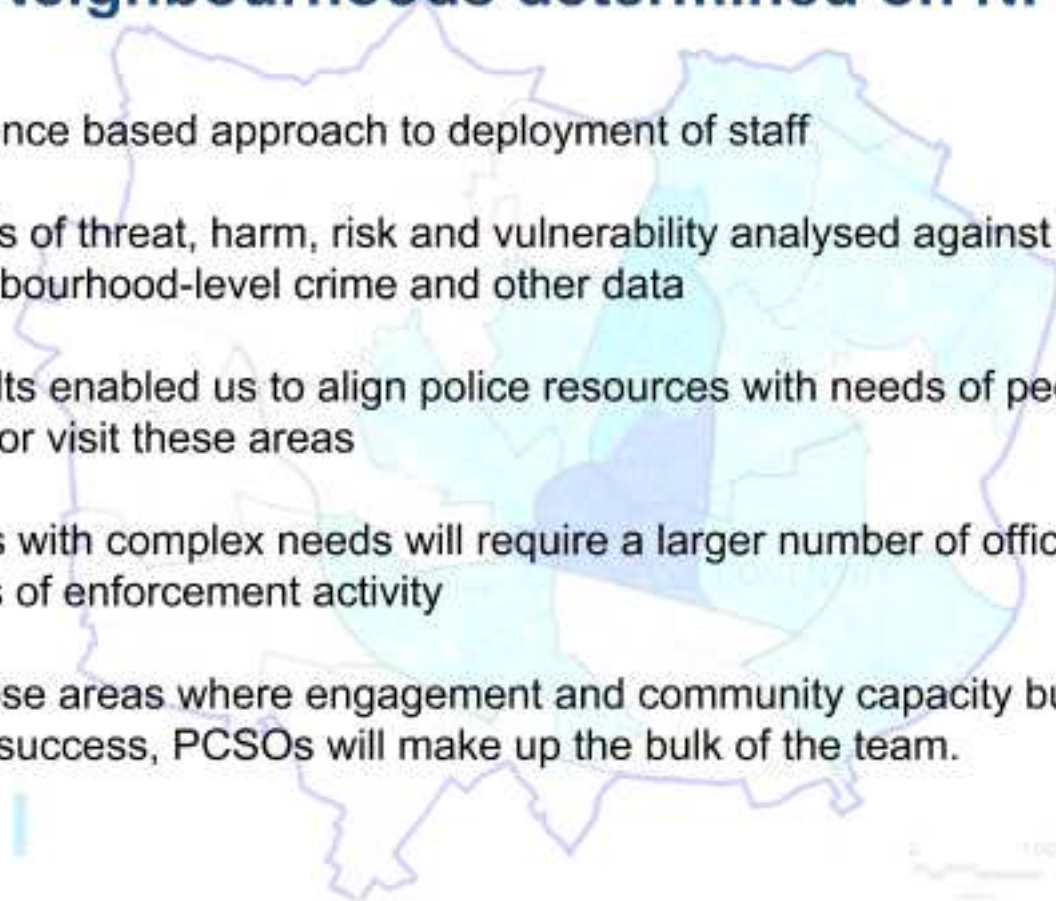
Direct Control and Tasking

Neighbourhood Policing
- 3 x Sectors
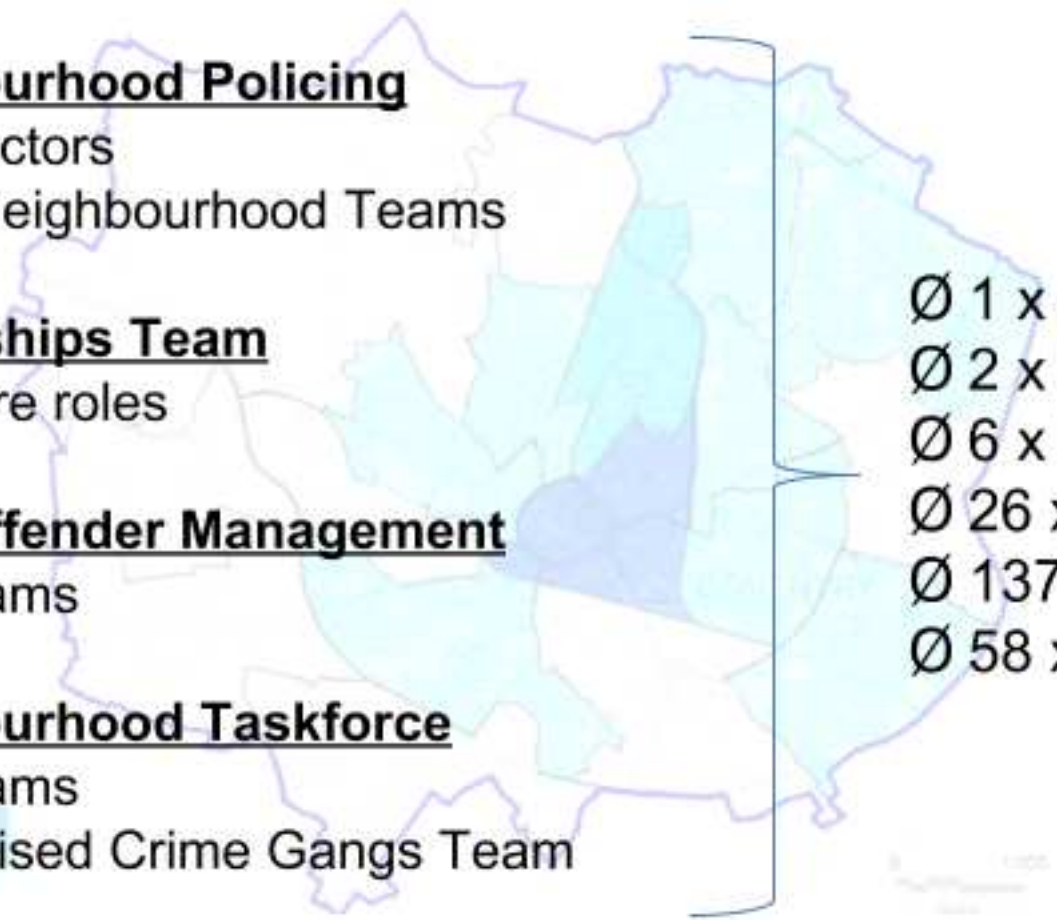- 12 x Neighbourhood Teams

Partnerships Team
- 5 x core roles

Local Offender Management
- 4 x teams

Neighbourhood Taskforce
- 2 x teams
- Organised Crime Gangs Team

Ø 1 x Supt
Ø 2 x Ch Insps
Ø 6 x Insps
Ø 26 x Sgts
Ø 137 x PCs
Ø 58 x PCSOs

NPU Workforce - Detail

Sergeants		ESTABLISHMENT	STRENGTH	DEPLOYABLE
	NE	6	5	5
	SNW	6	5	5
	ST M	6	5	5
	NTF	2	3	3
	PSHIPS	1	1	1
	LOMU	4	4	4
		25	**23**	**23**

Sgts
8% < establishment

Constables		ESTABLISHMENT	STRENGTH	DEPLOYABLE
	NE	**31**	**27.41**	**22.91**
	SNW	25.00	23.91	16.91
	ST M	32	21.52	16.52
	NTF	21	16.59	13.59
	LOMU	26	24.42	24.42
	PSHIPS	2	7.85	5.85
		137	**121.7**	**100.2**

PCs
27% < establishment

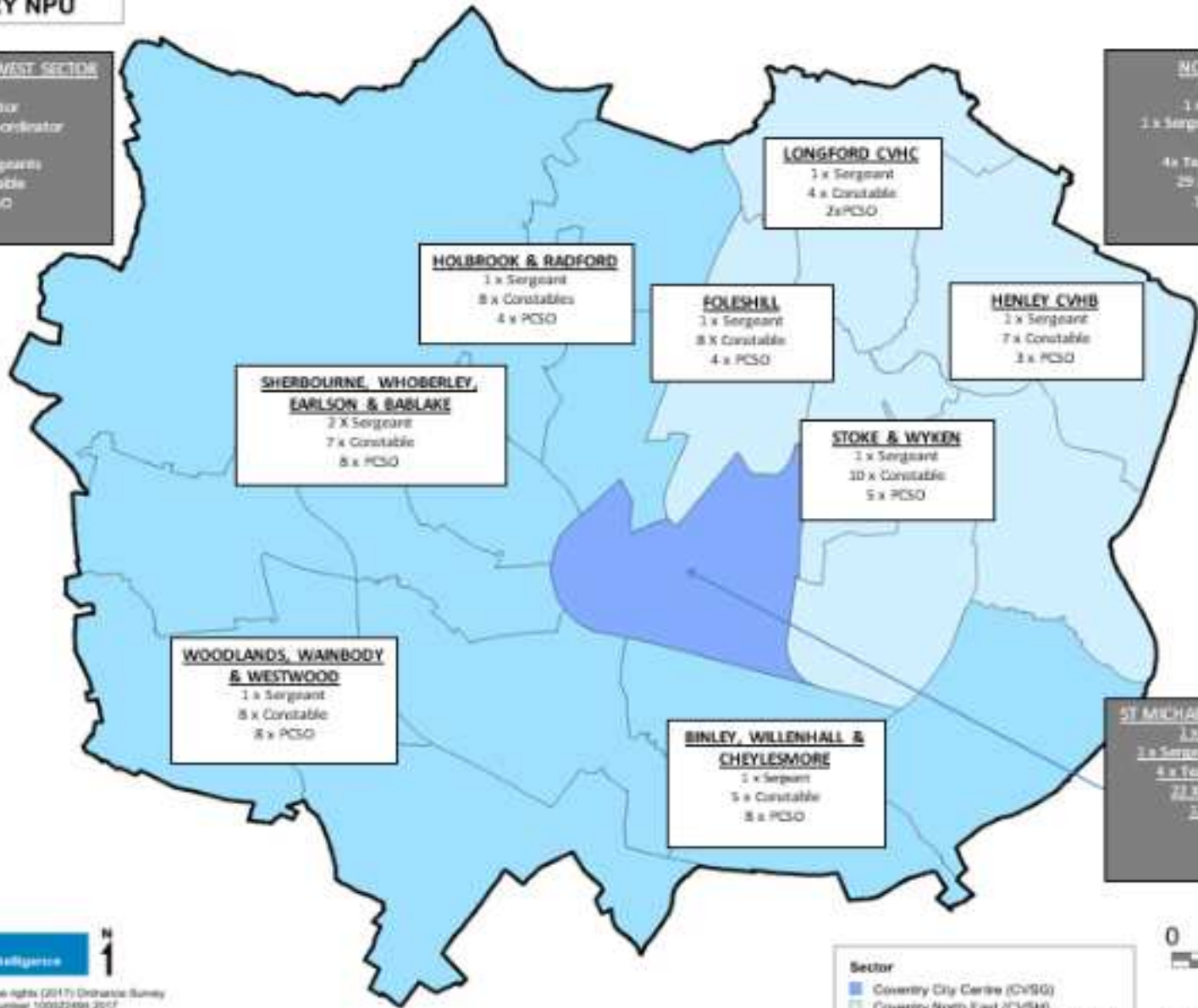| PCSO		ESTABLISHMENT	STRENGTH	DEPLOYABLE
	NE	14	11.69	10.89
	SNW	28.00	26.43	22.41
	ST M	16	11.45	10.41
		58	**49.57**	**43.71**

PCSOs
24% < establishment

Neighbourhood Team Alignment

COVENTRY NPU

SOUTH & NORTH WEST SECTOR

1 x Inspector
1 x Sergeant Co-ordinator

4x Team Sergeants
28 x Constable
38 x PCSO

NORTH EAST

1 x Inspector
1 x Sergeant Co-ordinator

4x Team Sergeants
25 x Constable
14 x PCSO

LONGFORD CVHC
1 x Sergeant
4 x Constable
2x PCSO

HOLBROOK & RADFORD
1 x Sergeant
8 x Constables
4 x PCSO

FOLESHILL
1 x Sergeant
8 X Constable
4 x PCSO

HENLEY CVHB
1 x Sergeant
7 x Constable
3 x PCSO

SHERBOURNE, WHOBERLEY, EARLSON & BABLAKE
2 X Sergeant
7 x Constable
8 x PCSO

STOKE & WYKEN
1 x Sergeant
10 x Constable
5 x PCSO

WOODLANDS, WAINBODY & WESTWOOD
1 x Sergeant
8 x Constable
8 x PCSO

BINLEY, WILLENHALL & CHEYLESMORE
1 x Sergeant
5 x Constable
8 x PCSO

ST MICHAELS & HILLFIELDS
1 x Inspector
1 x Sergeant Co-ordinator
4 x Team Sergeants
23 X Constable
33 x PCSO

Produced by geo-spatial intelligence

N
1

Crown copyright © and database rights (2017) Ordnance Survey
West Midlands Police licence number 100022491 2017

MO 456 CV_NPU.wor 23 Oct 2017

Sector
- Coventry City Centre (CVSG)
- Coventry North East (CVSH)
- Coventry South and North West (CVSJ)

0   1

miles

Scale: 1:41,650

Neighbourhood Teams – Constables (change over time)

	01/04/2013	01/04/2014	01/04/2015	01/04/2016	01/04/2017	01/02/2018
Strength	87	90	85	92	82	84
Establishment	93	93	93	99.4	89	88
FTE Strength	83.6	85.7	80.7	87.2	77.3	79.6
Vacancy Factor	10%	8%	13%	12%	13%	10%

- 5% reduction in establishment
- Overall a relatively stable position regarding Neighbourhood Team strength
- The biggest change has been the Force re-modelling
- Officer and staff reductions have been seen in other areas of business, but Neighbourhood Policing remains a priority for the Chief Constable

Not Just Neighbourhood Staff….

RESPONSE

FORCE CID

NEIGHBOURHOOD OFFICERS

DOG SECTION

FORCE SUPPORT

SURVEILLANCE

CUSTODY

CMPG

FIREARMS

OSU

FORCE CONTACT

FOOTBALL UNIT

SAFER TRAVEL

COUNTER TERRORISM

OFFENDER MANAGERS

INTELLIGENCE

NEIGHBOURHOOD TASK FORCE

PUBLIC PROTECTION UNIT
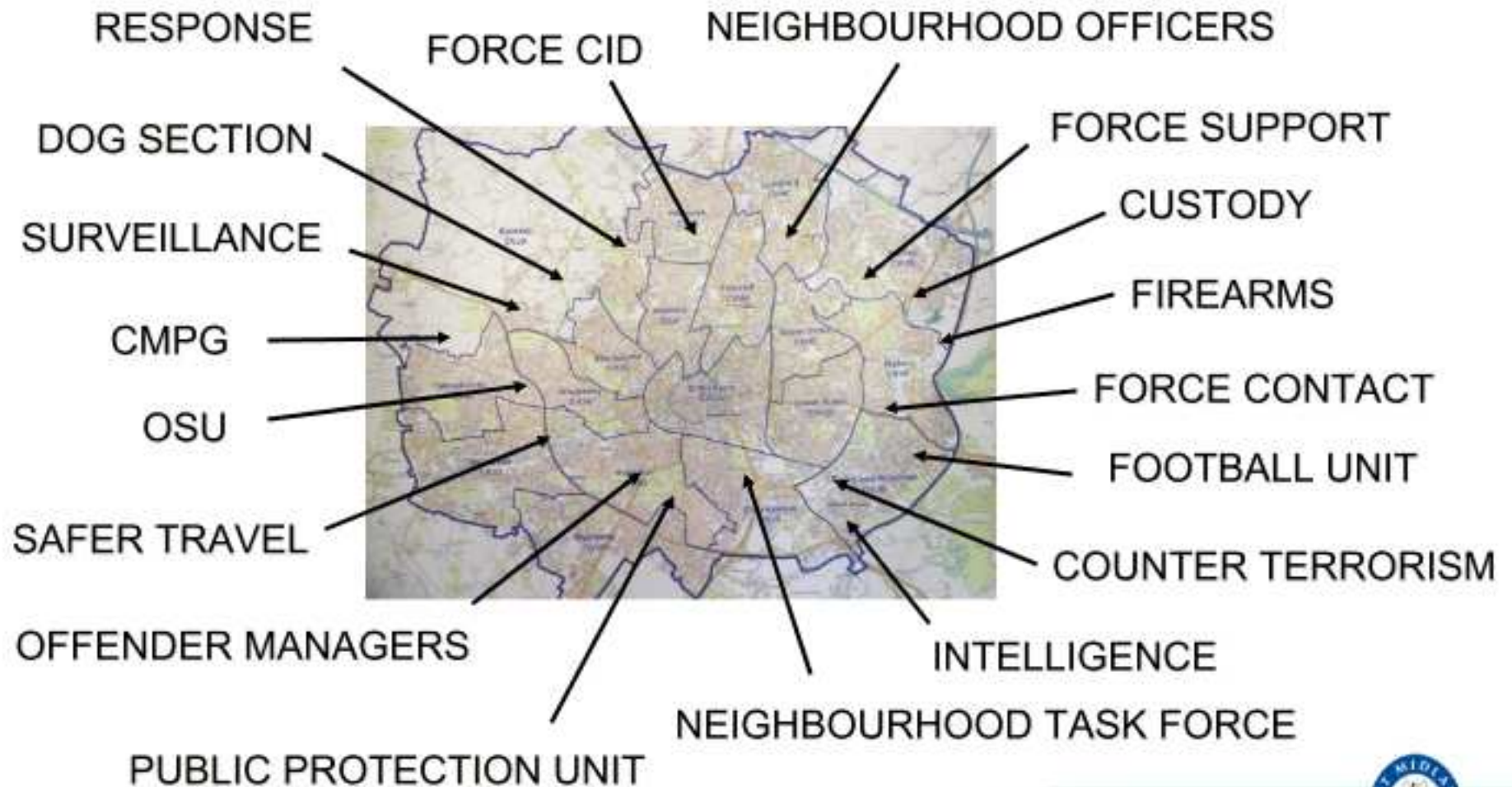
Burglary - WMP

Recorded Crime - Month : 28 - Burglary Residential

Data Updated: 2018-03-09 04:00:01

Force re-modelling Nov 2016

Burglary - Coventry

Recorded Crime - Month : 28 - Burglary Residential * Coventry

Data Updated: 2018-03-09 04:00:01

Similar trend to the Region? Increases more pronounced in Aug 2016
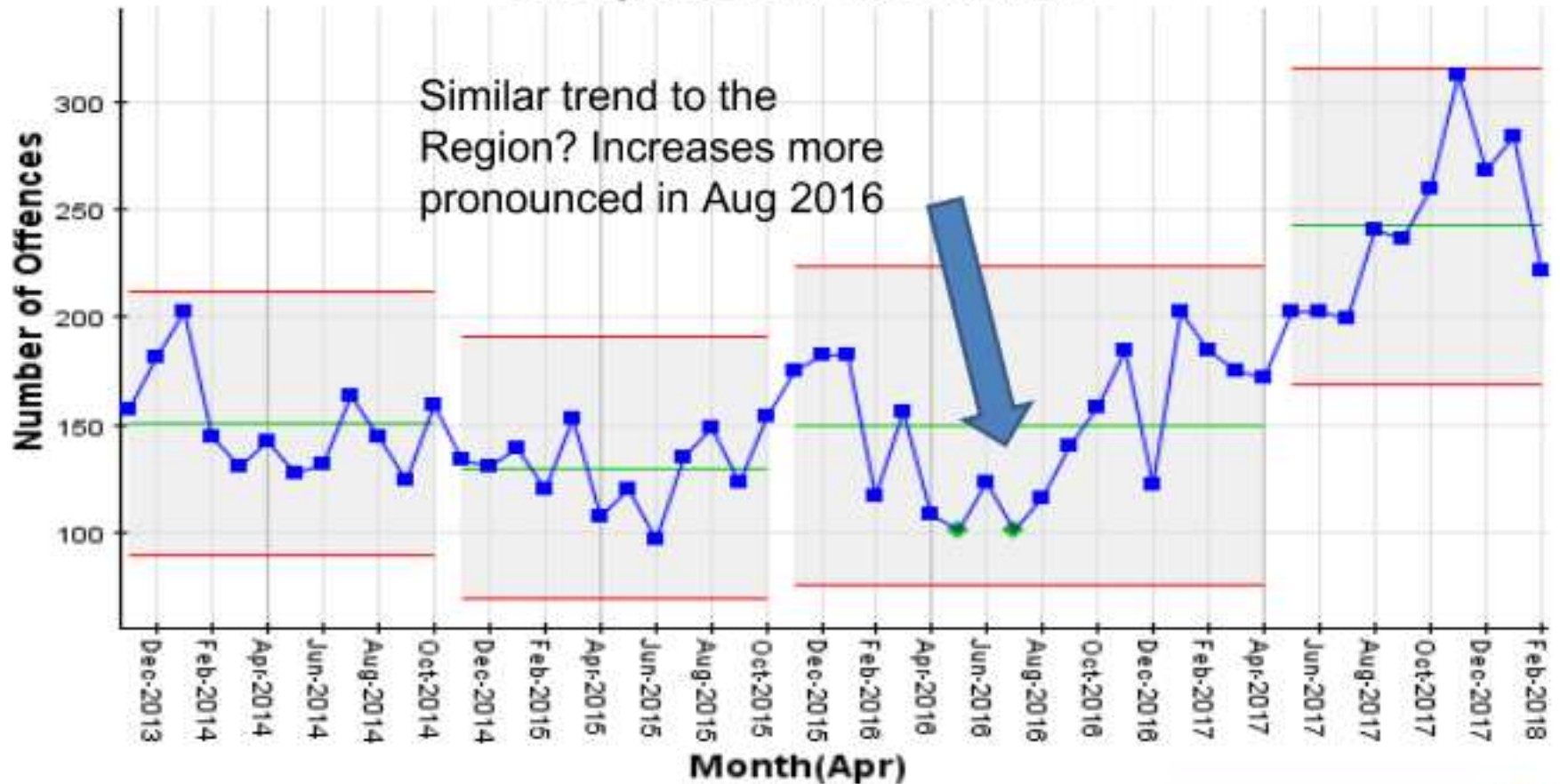
Burglary – Comparison to Force

	Last Year	This Year	Difference	M'stone	Performance
	13,231	19,475	6,244	-	47.2 %
Birmingham	5,871	8,113	2,242	-	38.2 %
Birmingham East	2,846	3,488	642	-	22.6 %
Birmingham West	3,023	4,625	1,602	-	53 %
Coventry	1,577	2,647	1,070	-	67.9 %
Dudley	1,215	1,573	358	-	29.5 %
Sandwell	1,260	2,150	890	-	70.7 %
Solihull	1,106	1,716	610	-	55.2 %
Walsall	1,278	1,782	504	-	39.5 %
Wolverhampton	924	1,494	570	-	61.7 %

This is fundamentally an unacceptable for the people of Coventry

Public Place Violence - WMP

Recorded Crime - Month : Violence with Injury * PPV * Force

Data Updated: 2018-03-09 04:00:01

Month(Apr)
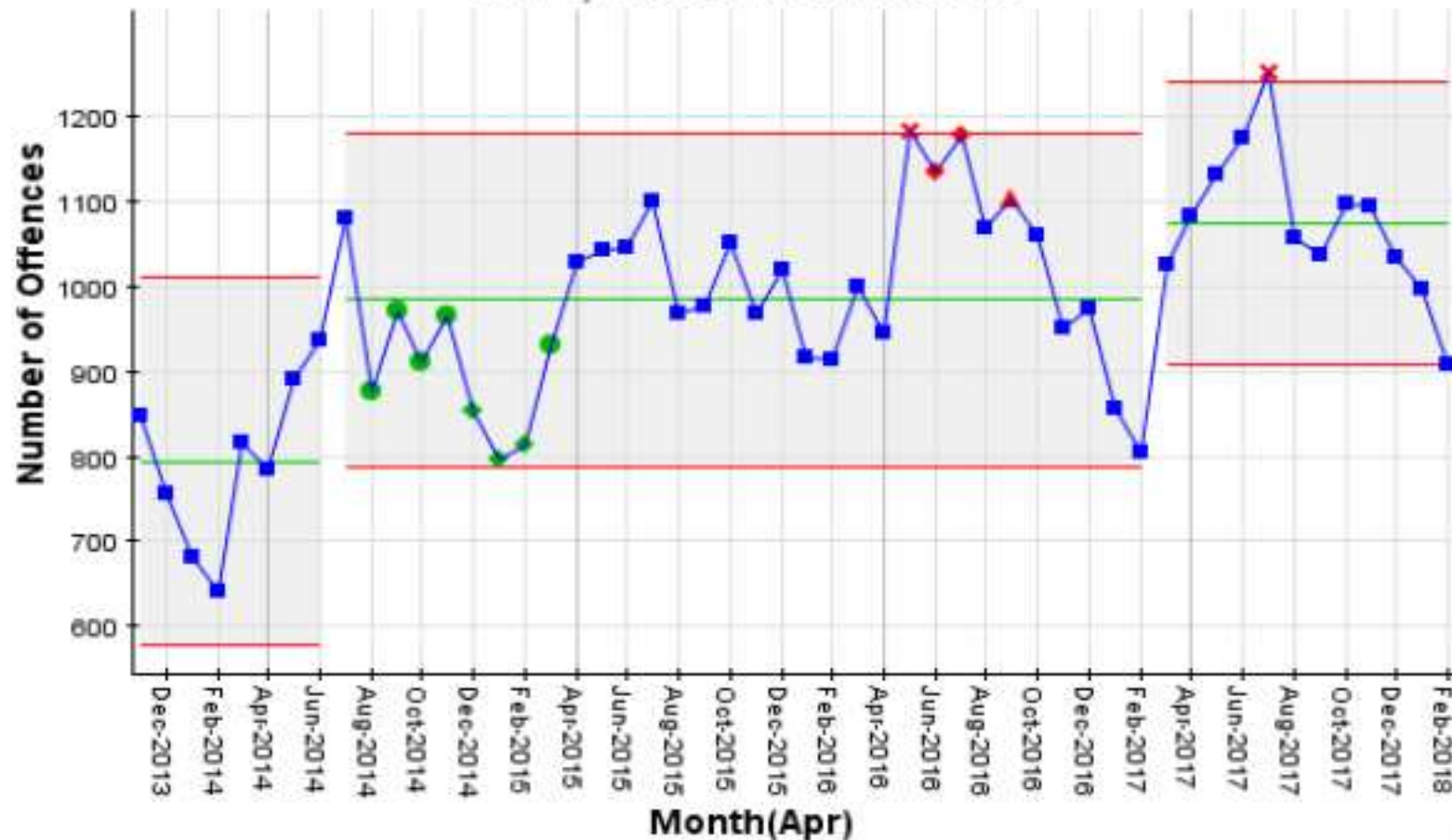
Preventing crime, protecting the public and helping those in need
www.west-midlands.police.uk

Public Place Violence - Coventry

Recorded Crime - Month : Violence with Injury * PPV * Coventry

Data Updated: 2018-03-09 04:00:01
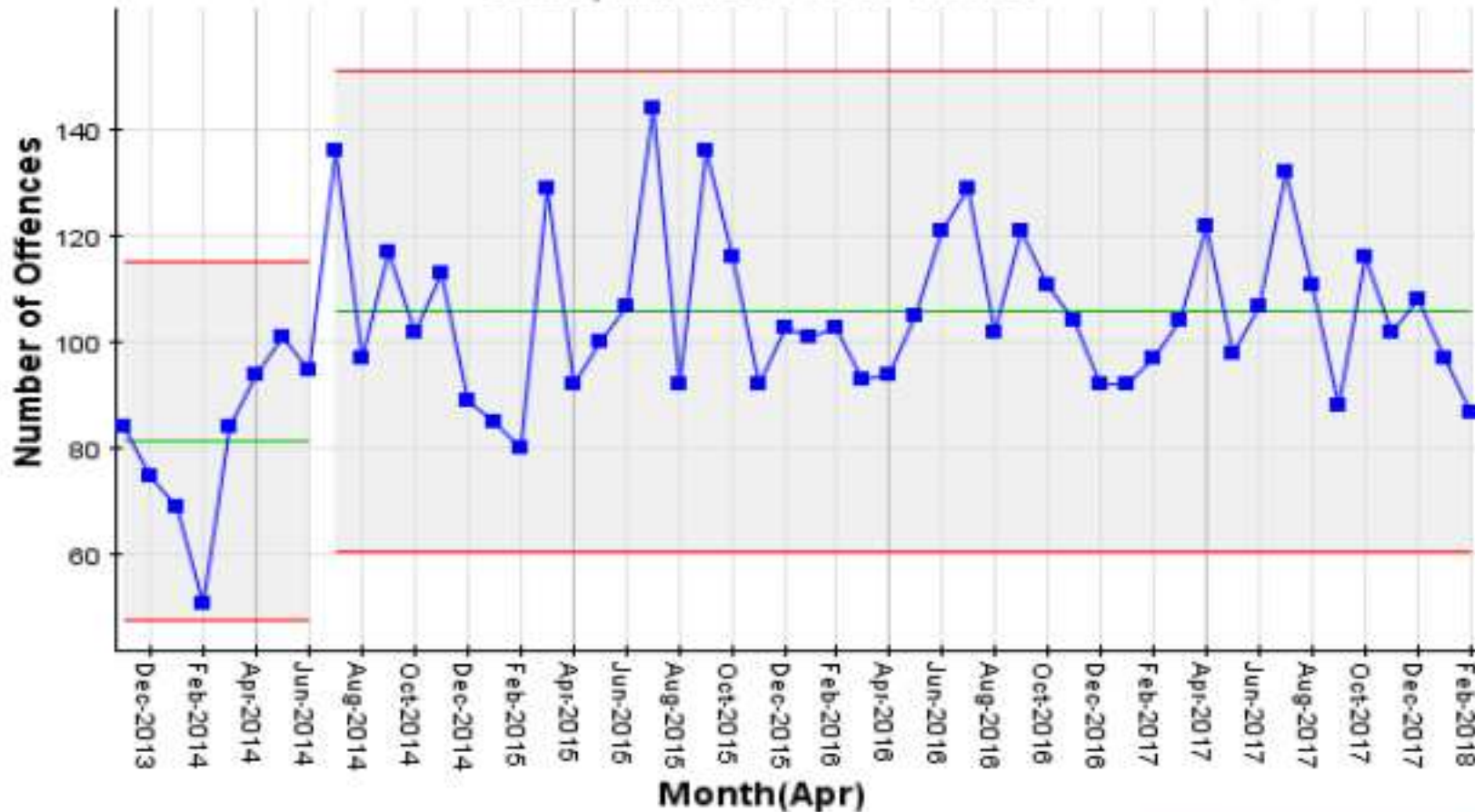
PPV – Comparison to Force

With Injury DW	11,426	12,316	890	-	7.8 %
Birmingham	5,278	5,738	460	-	8.8 %
Birmingham East	1,967	2,193	226	-	11.5 %
Birmingham West	3,311	3,544	233	-	7.1 %
Coventry	1,184	1,224	40	-	3.4 %
Dudley	1,064	1,091	27	-	2.6 %
Sandwell	1,253	1,390	137	-	11 %
Solihull	606	627	21	-	3.5 %
Walsall	982	1,118	136	-	13.9 %
Wolverhampton	1,059	1,128	69	-	6.6 %

Any violent offence is one too many, however a 3.4% increase (40) is a relatively stable position – still more work to do!

Robbery - WMP

Recorded Crime - Month : Robbery * Force

Data Updated: 2018-03-09 04:00:01

Increases seen from April 2015

Robbery - Coventry

Recorded Crime - Month : Robbery * Coventry

Data Updated: 2018-03-09 04:00:01

Summer 2017
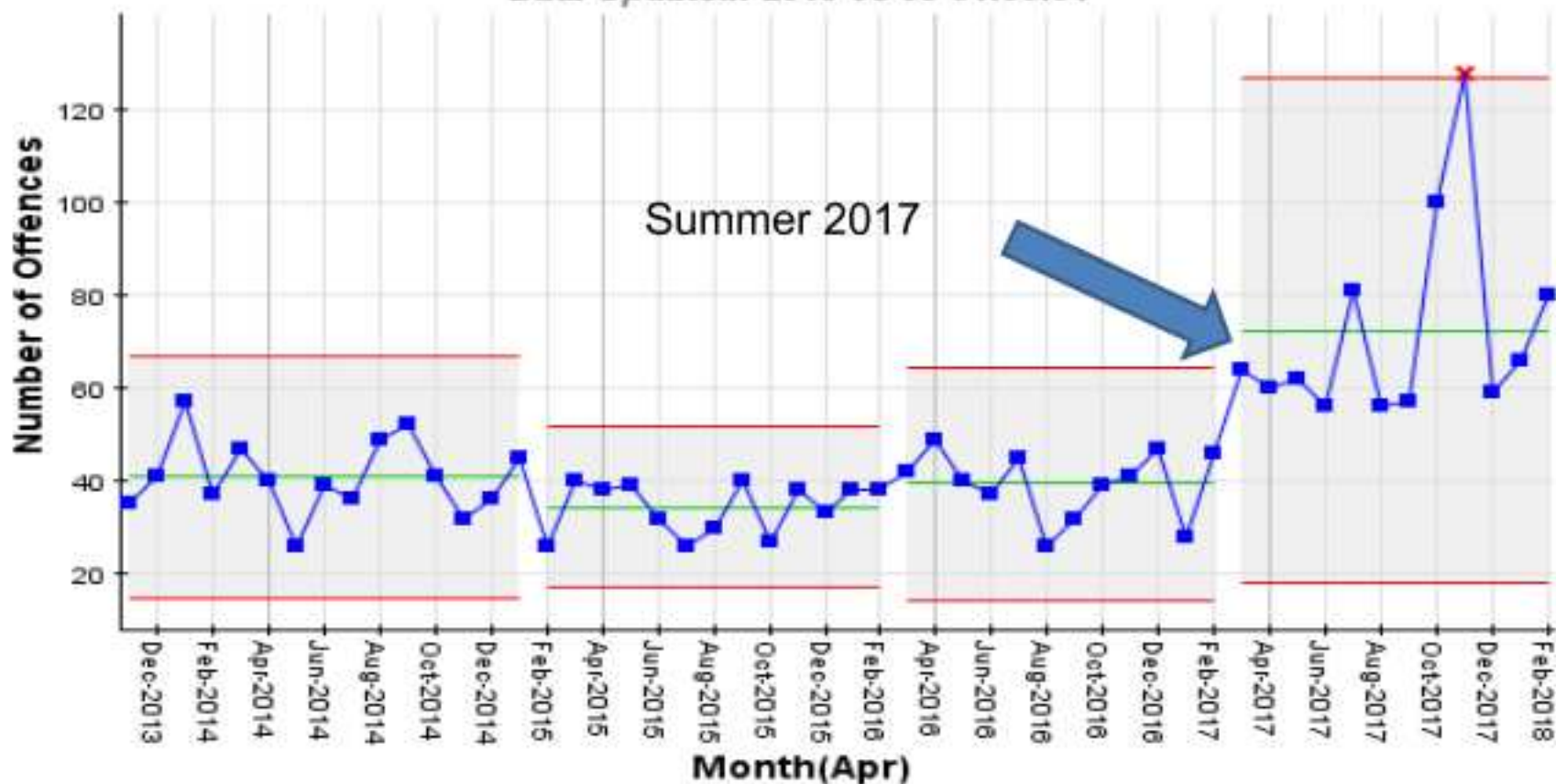
Robbery – Comparison to Force

	5,393	6,965	1,572	–	29.2 %
Birmingham	2,860	3,781	921	–	32.3 %
Birmingham East	1,031	1,379	348	–	33.8 %
Birmingham West	1,829	2,402	573	–	31.4 %
Coventry	442	822	380	–	86 %
Dudley	391	388	–3	–	-0.7 %
Sandwell	661	690	29	–	4.4 %
Solihull	294	383	89	–	30.3 %
Walsall	374	494	120	–	32.1 %
Wolverhampton	371	407	36	–	9.8 %

This is again fundamentally unacceptable for the people of Coventry

Total Recorded Crime – WMP

Recorded Crime - Month : Force

Data Updated: 2018-03-09 04:00:01
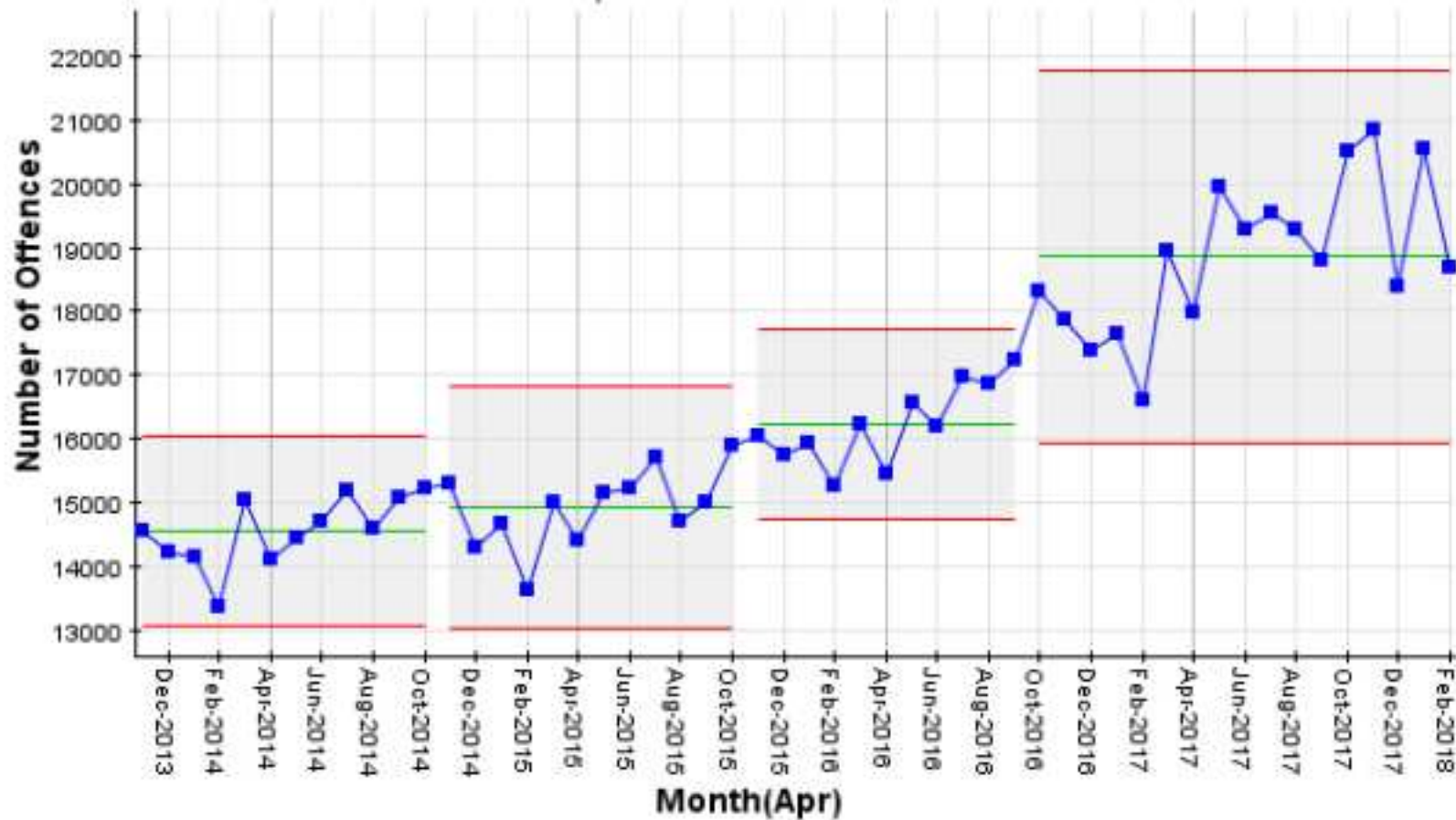
Total Recorded Crime – Coventry

Recorded Crime - Month : Coventry

Data Updated: 2018-03-09 04:00:01
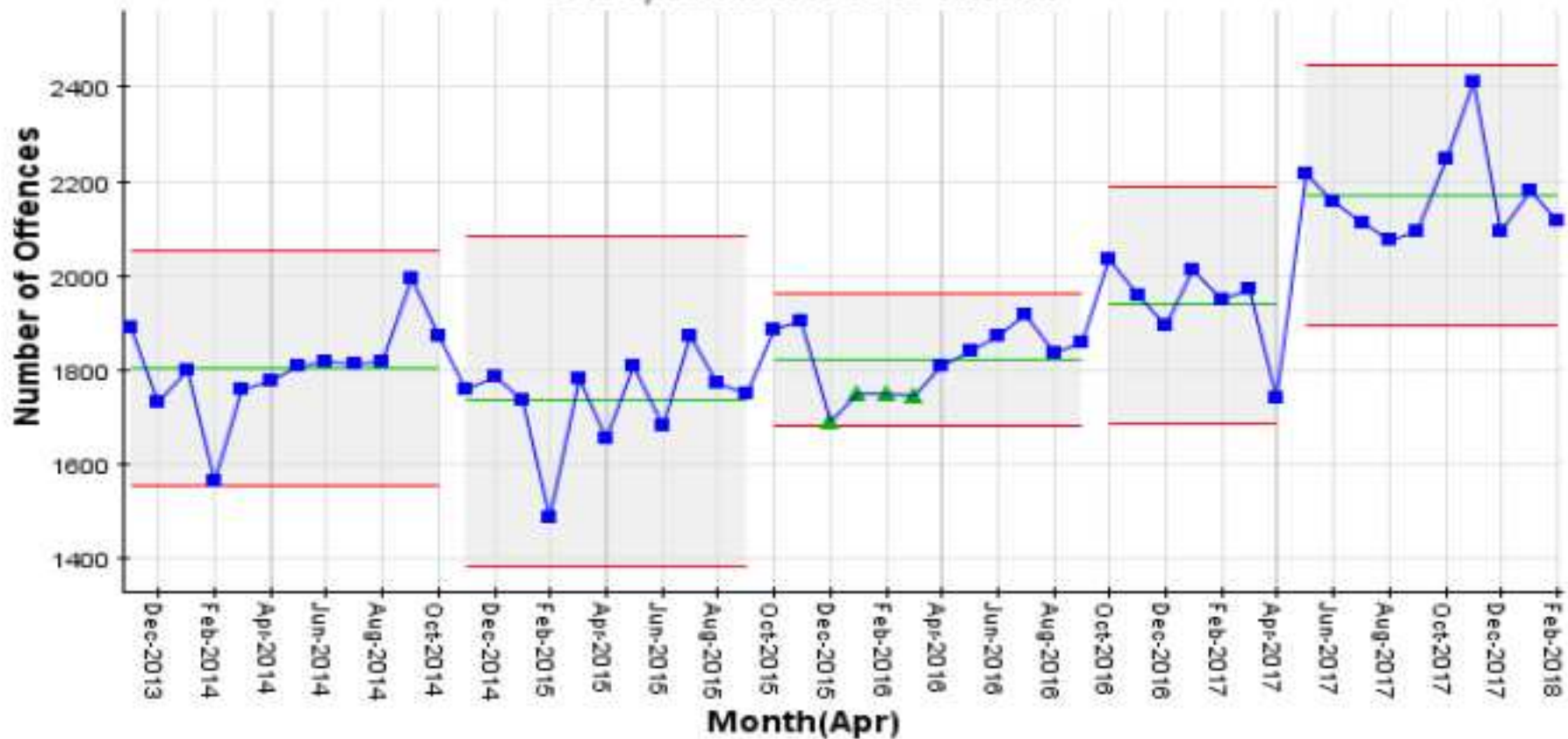
TRC – Comparison to Force

	Last Year	This Year	Difference	M'stone	Performance
	190,839	217,168	26,329	-	13.8 %
Birmingham	83,365	93,888	10,523	-	12.7 %
Birmingham East	33,629	37,956	4,327	-	12.9 %
Birmingham West	49,675	55,921	6,246	-	12.6 %
Coventry	21,353	23,853	2,500	-	11.8 %
Dudley	17,368	19,988	2,620	-	15.1 %
Sandwell	21,381	24,795	3,414	-	16 %
Solihull	12,516	14,055	1,539	-	12.3 %
Walsall	17,317	20,671	3,354	-	19.4 %
Wolverhampton	17,539	19,918	2,379	-	13.6 %
	39,700	44,933	5,233	-	13.2 %

This increase is driven by increases in burglary and vehicle crime

Calls for Service

NICL Logs since Apr 2012 : Coventry * Emergency * P1 Immediate + P2 Priority Response + P3 Priority Inv + Early Response + Immediate

Data Updated: 2018-02-19 03:00:01

Has the increased demand impacted on our ability to reduce crime?
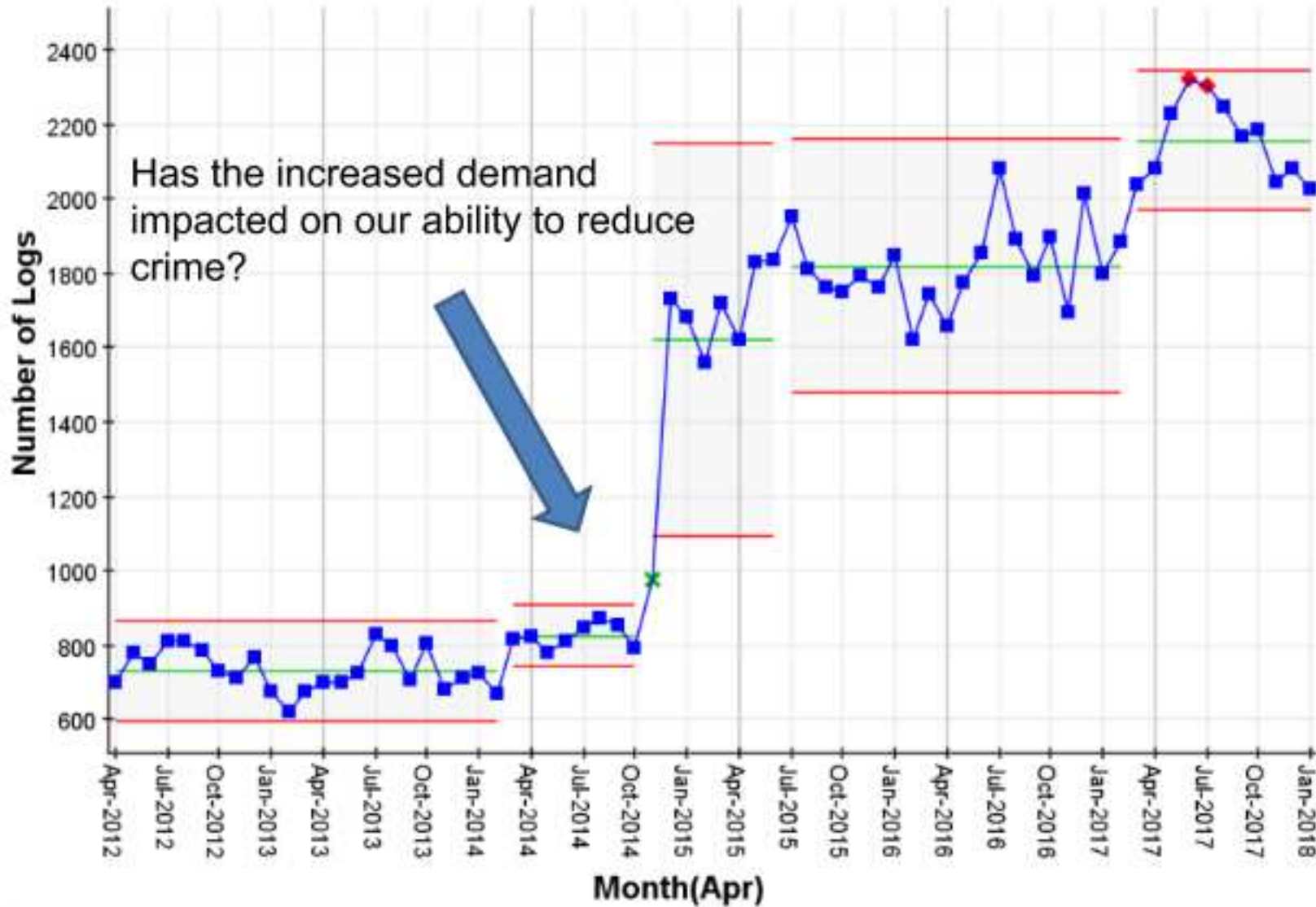
NICL Logs since Apr 2012 : Coventry * Emergency * P4 Scheduled Investigation + P5 Initial Investigation + Appointment

Data Updated: 2018-02-19 03:00:01
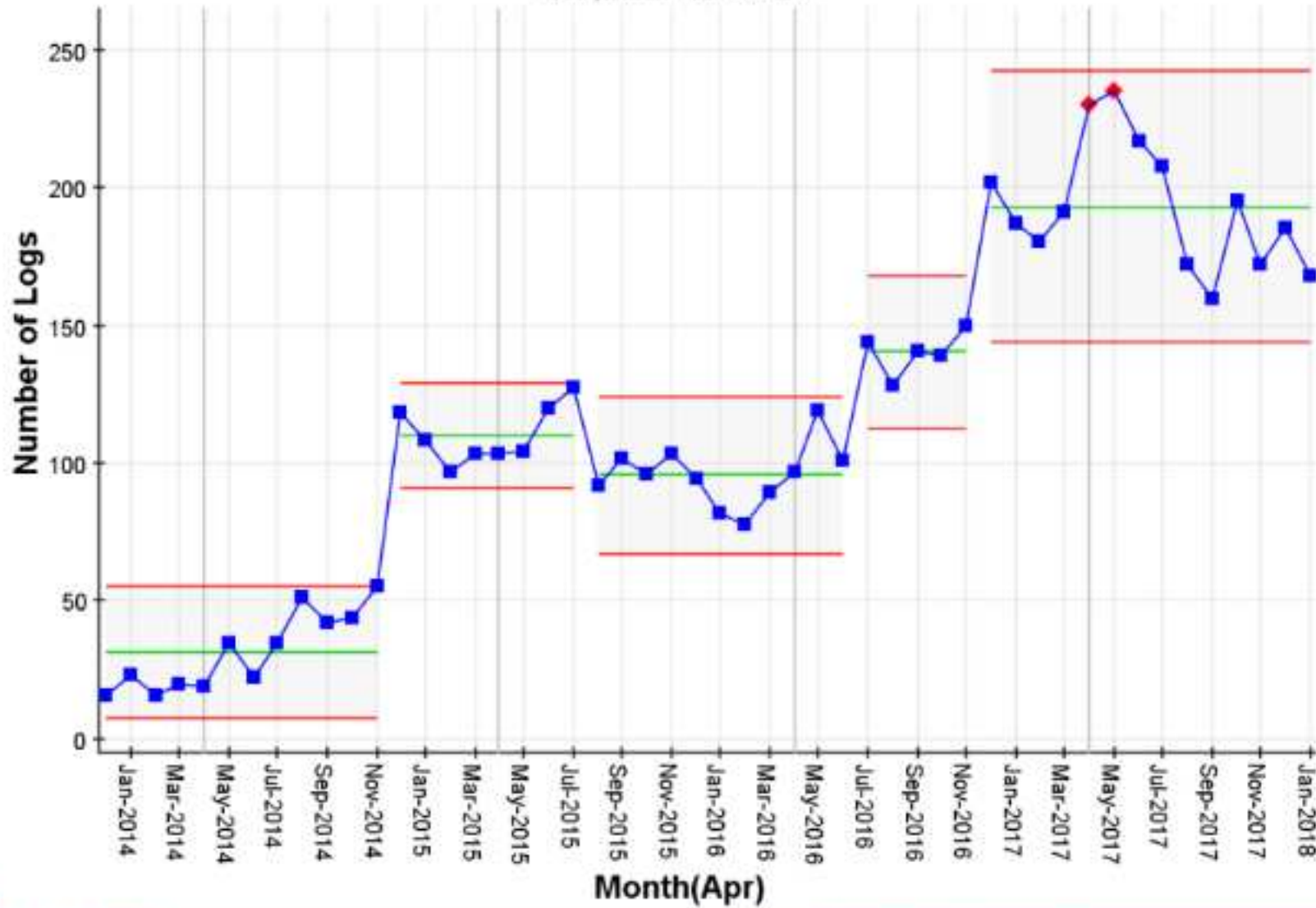
Summary of Crime & Demand Picture

Why have we seen this level of increase in crime 2017?

- Reduced overall resourcing picture – lowest since 1974 (28% less funding than in 2010)
- Increased focus and investment in hidden harm and vulnerability
- Re-modelling de-stabilises delivery
- Increased demand
- Increased level of critical incidents and CTU business

My position for Coventry?

- Robbery – number 1 priority
- Burglary – volume remains a concern
- Violence is relatively stable, but can never take eye off the ball
- Current average of 61 offences per day across the whole of Coventry
- I can (and must) improve this position

How?

- Regain control – focus on key crime types
- Re-energise offender management focus – no space
- Lever in Force resources - Operation Lavant
- Never forget prioritising vulnerability
- Hot Grids & targeting repeat demand locations/callers
- 'Street a Week' – partner and community support
- Preparing for Summer Demand
- Protect Coventry and get ready for 2021.

Operation Lavant
Tackling burglary, robbery & vehicle crime in Coventry

Cannabis plants worth £30,000 found at Coventry home

Police raided the house on Tuesday morning

What Support can the Community provide?

Active Citizens

- Police and Communities working together to improve their local area.

- £1m Active Citizens Fund across WMP

- Dedicated 'Connect and Build' Team in Coventry

- Skill uplift and culture change in our approach to community engagement for all NH staff

- Numerous examples of work taking place
  - 'Happy Hillfields' Programme
  - World Café Events
  - Introduction of Street Watch
  - Enhanced Student Watch

- Digital community messaging tool – **WMNOW** giving Coventry people the latest information about policing in their chosen neighbourhoods

- MORE TO DO!

Estates

The estates programme is expected to be a six year programme, the scheduling of which is currently being worked through. Once the programme has been approved more information will be shared with affected teams.

Sites to close:

Sites which will remain in WMP estate:

Public contact office to be re-provisioned in the local area
Sutton Coldfield
Solihull

Under review
Tally Ho

Sites to close:

NPU	Base
Birmingham East	Acocks Green Balsall Heath Shard End Kingstanding Sutton Coldfield
Birmingham West	Harborne Quinton Digbeth Handsworth
Coventry	Canley Fciesshill Willenhall (Coventry South)
Dudley	Sedgley
Headquarters	Edgbaston Proads Lane Princip Street
Sandwell	Oldbury Smethwick Tipton Wednesbury
Solihull	Solihull
Walsall	Aldridge
Wolverhampton	Wednesfield

Sites which will remain in WMP estate:

NPU	Base
Birmingham East	Moseley Stechford Erdington
Birmingham West	Bournville Newtown Summerfield Road
Solihull	Shirley Road Winchcombe Road
Coventry	Coventry Central Bell Green
Dudley	Brierley Hill
Sandwell	West Bromwich
Walsall	Bloxwich Walsall Civic Centre
Wolverhampton	Wolverhampton Central Bilston Low Hill
Custody	Central custody Western custody
Headquarters	Aston Lidywood Ridgepoint House CMPG motorway - Quinton CMPG Perry Barr Lloyd House Newton Street - Coroner's Office
Operations	Park Lane Centro House - Safer Travel Dog Training Centre
Training	RAF Cosford

Any Questions?